



MONTROSE GOLF LINKS LTD DISCIPLINARY PROCEDURE

1. Everyone enjoying playing privileges on the golf courses and practise facilities is expected to adhere to the Rules of Golf (particularly Etiquette) and to treat members of MGLL staff with courtesy.
2. Abusive behaviour, either verbal or physical, towards other golfers or anyone acting on behalf of MGLL, whether in the office, shop or on the links will not be tolerated.
3. If a complaint of such behaviour is received, MGLL will set up a panel of three. The panel will, if possible, comprise the Chairman or Vice Chairman and at least two Committee Conveners. (Club Membership will not be a factor in the choice, as all members of the panel will only be representing MGLL.)
4. The panel reserve the right to request written or verbal statements from any, or all, interested parties.
5. The panel will conduct an interview with the person who is the subject of the complaint before adjudicating.

The following options are available to the panel:

- Dismiss complaint and take no action
- Refer behaviour to the player's Home Club for further consideration
- Send a reprimand and warning as to future behaviour
- Suspend playing privileges for a specified period of time
- Permanently remove playing privileges

Note: Any suspension of playing privileges will not be subject to a refund of fees.

6. The adjudication will be communicated in writing to the person who is subject of the complaint and other interested parties within 7 days.
7. Any party who is subject to a decision under Paragraph 5 above may appeal the decision in writing. Such an appeal must be received by MGLL within 14 days of the judgement.
8. A new panel of three, including, if possible, at least two Committee Conveners will consider any appeal. Their decision will be notified within 7 days of sitting and will be final.